

## Terms and Conditions at Kate's Skating Rinks

Updated Effective Date: December 1, 2024

Welcome to Kate's Skating Rinks! These Terms and Conditions govern the use of our online payment system as well as our in house purchases. By making a purchase through our platform or in person, you agree to abide by these terms. Please read them carefully before proceeding.

### 1. Scope of Services

Kate's Skating Rinks offers online payment options for purchasing tickets, memberships, event reservations, and other related services. These terms apply to all online transactions conducted through our website or authorized platforms.

### 2. Eligibility

To use our online payment services, you must:

- Be at least 18 years old or have parental/guardian consent if under 18.
- Provide accurate and complete payment and contact information.

### 3. Payment Policy

- All payments must be made in full at the time of purchase.
- We accept [list accepted payment methods, e.g., credit cards, debit cards, etc.].
- All transactions are final, and **no refunds or exchanges** will be provided for online purchases, including tickets, memberships, or reservations.

### 4. No Refund Policy

- All sales made through Kate's Skating Rinks' online platform are **final and non-refundable**.
- Please ensure the accuracy of your purchase details, as we cannot offer changes, cancellations, or refunds once a transaction has been completed.

### 5. Data Protection and Privacy

Your privacy is important to us. We are committed to safeguarding your personal information:

- We **do not share, sell, or distribute your personal or payment information** to third parties for marketing or any other purposes.
- Your data is only used to process your transaction or to comply with legal obligations, such as fraud prevention or government requests.
- All payment information is processed through secure, encrypted channels to ensure the protection of your data.

### 6. Use of Personal Contact Information

By using our services, you agree that Kate's Skating Rinks may use your personal contact information, including your email address and phone number, for its own marketing and communication efforts.

- This includes, but is not limited to, promotional emails, newsletters, and special offers.
- You may opt out of receiving marketing communications at any time by following the unsubscribe instructions included in our messages or by contacting us directly.

## 7. Security

- Our online payment platform uses industry-standard security protocols to protect your information.
- While we strive to ensure the highest level of security, we cannot guarantee absolute protection against unauthorized access or data breaches.

## 8. User Responsibilities

By using our online payment system, you agree to:

- Provide accurate and current information during the transaction process.
- Review all purchase details before submitting payment to ensure accuracy.
- Notify us immediately in case of unauthorized transactions or security concerns.

## 9. Limitation of Liability

- Kate's Skating Rinks is not liable for losses resulting from user errors, unauthorized access to your payment details, or third-party breaches.
- In no event shall our liability exceed the amount of the purchase made through our online platform.

## 10. Modification of Terms

Kate's Skating Rinks reserves the right to modify these Terms and Conditions at any time. Changes will be effective upon posting on our website. Continued use of the online payment platform constitutes acceptance of the updated terms.

## 11. Governing Law

These Terms and Conditions are governed by the laws of North Carolina. Any disputes arising from online purchases will be resolved in accordance with these laws and under the jurisdiction of all North Carolina courts.

## 12. Contact Information

For questions, concerns, or assistance with online payments, please contact us at:

### **Kate's Skating Rinks**

**Email:** [info@katesonline.com](mailto:info@katesonline.com)

**Phone:** 704-821-7465 or 704-864-7007

**Address:** 14500 E Independence Blvd Indian Trail, NC 28079 or 1151 Skating Rink Drive Gastonia, NC 28054

By completing any purchase through Kate's Skating Rinks, you confirm that you have read, understood, and agreed to these Terms and Conditions. If you do not agree, please refrain from using our online payment system.

KATE'S SKATING RINKS IS A SKATE AT YOUR OWN RISK FACILITY