



## SKATE SAFE EMPLOYEE AND CUSTOMER SAFETY PROTOCOLS

As we prepare to open our facilities under the anticipated Phase 3, we feel it is necessary to provide everyone a clear understanding of the importance we place on EVERYONE's safety. As well, we encourage those who do not feel safe, not to come.

- All staff has been retrained in accordance with local and state official guidelines to provide the safest skating environment possible
- All Staff is temperature checked before work and is required to answer a safety questionnaire before being allowed to work
- Mask Mandates will be followed in accordance with local and state guidelines
  - Masks will be required by employees if mandated by the state
  - Masks will be required by all customers over the age of 11 if mandated by the state
  - Masks will not be required while skating since skating is a strenuous activity
- As usual, our hand sanitizing stations are spread throughout the rink and customers are encouraged to use them and wash their hands regularly
- Skates are sanitized after every use, and again at the end of public session
- Skate mates are sanitized after every use making them clean for the next person
- All hard surfaces will receive frequent wiping down during open times as well as re-sanitization nightly, including games, vending machines, and walls around the rinks
- Play areas will be limited to capacity depending on the facility and the number of kids in them and will receive cleaning during sessions which will require them to be closed for a period of time (depending on the number of participants using them)
- Customers will be encouraged to limit their distance while at tables and walking around the location
- Unattended food items will not be allowed on tables and all those items will be discarded if seen
- Spacing decals are located around all locations to help remind everyone of social distancing and its importance
- Multiple signage both digital and posted signs have been placed around all facilities
- Unruly customers or those that do not adhere to these protocols will be asked to leave

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